



Xangati for Accelerated Performance Troubleshooting

Unparalleled Visibility

Xangati provides a next generation visibility solution that provides live to-the-second views into the communication activity of any networked device on your IT infrastructure. The anywhere, anytime visibility that Xangati provides is absolutely essential for enterprise environments where there are a lingering set of end-user, application and/or network performance issues. Performance issues persist because they come and go in the blink of an eye and traditional troubleshooting solutions are either report-based and don't provide specific enough detail to see the problem or they are "sniffer" technologies that are often not in the right place to catch the problem. Xangati on the other hand is leveraged by enterprises, government organizations and service providers alike to accelerate problem identification efforts by at least forty percent—which directly results in major productivity gains for the technical teams and their end users.

The Xangati solution is a much needed antidote to the following major operational challenges:

- 90% of the mean time to repair is spent in the problem identification effort
- Major enterprise and government organizations lose 35 days a year in productivity per employee due to the poor performance and availability of *networked* applications

Here are some examples of the kinds of performance and availability issues that Xangati uncovers on the first day of deployment:

- Unscheduled back-ups clogging the WAN for SAP
- Misconfigured VoIP call processes dragging down call center productivity
- Salesforce.com intermittently sluggish due to Internet video streaming
- Blackberry users being drowned out by virus updates
- Citrix server clusters not being properly load-balanced
- Hundreds of non-inventoried endpoints accessing centralized servers

"Xangati fights fire with fire. Xangati's most recent initiative is maybe the most exciting thing to happen to network management since the MoM. The company is applying concepts from the Web 2.0 world like streaming, collaboration and user-generated content to bring network and application management into this century."

**—Zeus Kerravala, SVP,
The Yankee Group**



AWARDS



GARTNER COOL VENDOR, 2009



STARTUP TO WATCH IN 2009



TOP TECH STARTUP, 2008



IT MANAGEMENT SOFTWARE TO WATCH, 2008



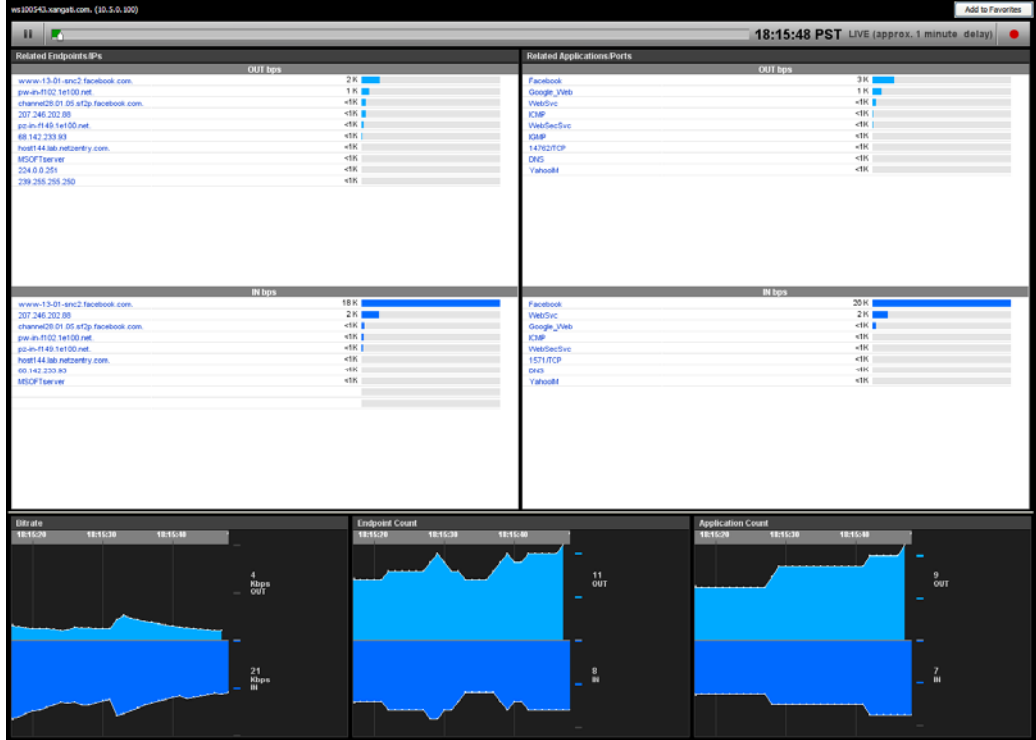
INFORMATION WEEK STARTUP 50, 2009



NEW PRODUCT OF THE YEAR, 2009 FINALIST



TECH STARTUP THAT MATTERS, 2007



Xangati Live UI View for a Specific End Device

The Xangati solution is based upon highly differentiated technology and can be summarized in the context of these four different areas of functionality.

1) Discovers and Creates Identities for Everything on Your IP Infrastructure

- Automatically discovers:
 - All IP devices on the physical and virtual network
 - All application activity
 - All subnets
 - All routed interfaces

Creates fixed identities for discovered entities

- Ties in with key directory systems
 - DNS
 - Active Directory
 - RADIUS

Enables application support for:

- IANA registered apps
- Virtualized apps

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- Custom developed apps
- Cloud apps
- Apps with web front-ends
- Provides detailed live inventory information
- Stores all information in one integrated database

2) Tracks ALL Communications Live and Historically

- Live to-the second views for anything and everything on your IP infrastructure
- Detailed view into the application communication relationships of:
 - Any IP device
 - Any application
 - Any subnet grouping
 - Any routed interface
- Ability to DVR record any live view
 - Ad hoc and scheduled recording capabilities
- Scalability up to 100,000 end devices
- Historical information available through reports and a database API

3) Proactive Alerting

- Defines profiles for performance and interaction measures
- Establishes maximum and minimum profile levels
- Re-evaluates profile over time to reflect any gradual behavior changes
- Elements out of profile can generate proactive alerts
 - Events will lead to alert and DVR recording at time of problem

4) No Agents, No Probes

- Delivered as zero footprint appliance
- Receives NetFlow (and equivalents e.g., sFlow) from switches/routers as a data feed
- Up and running in under an hour

Evaluate Xangati Today

For more information on how Xangati can help your company quickly identify end-user, application and network performance and availability issues, please contact us 408-252-1104 or info@xangati.com.